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The European Outsourcing Association announces the shortlist for its Awards in Best Practice in Pan-European Outsourcing 2016

The European Outsourcing Association (EOA) is delighted to announce the names of the 2016 EOA Awards shortlist. The EOA Awards recognise and celebrate the significant achievements of companies who have demonstrated innovation, excellence and best-practice in pan-European outsourcing.

Now in its seventh year, the EOA Awards see the inclusion of European Automation Project of the year, and Award for Best Partner Eco-system for the first time.

Kerry Hallard, CEO of the NOA and Director of the EOA, commented: "This year we've had an unprecedented number of entries of excellent quality, which really is indicative of the high standard of outsourcing programmes being implemented across Europe.

The sheer variety of submissions from both buyers and service providers demonstrates the ever-growing diversity of programmes and collaborations in this dynamic outsourcing industry. The shortlist is truly representative of the best and brightest that European outsourcing has to offer, with innovation, collaboration and customer-centricity inherently featured throughout.

The award winners will be announced in Sofia on 6th October and we're very excited to see which partnerships and organisations will be crowned as the best of Europe's outsourcing elite."

The EOA Awards is taking place on the same day as the EOA Leadership Summit, for details please [click here](#).

The EOA Awards Shortlist:

European BPO Contract of the Year

Ericsson and Turkcell
Intelenet Global Services and Barclays
Mindpearl and European Airline
Mindpearl and Asian Airline

European IT Outsourcing Project of the Year

Allied Irish Bank
EPAM and Delhaize
Indra Sistemas SA and Telefonica
Intelenet Global Services and National Rail Enquiries
SoftServe and Outcomes Based Healthcare (OBH)

European Automation Project of the Year

Concentrix
Conectys
Thoughtonomy and Computacenter

European Service Provider of the Year: SME

Accedia
Questers
ScaleFocus

European Service Provider of the Year: Corporate

Ciklum
GVK Bio
Itera
Sykes
Version 1

European Law Firm of the Year

Bird and Bird
CMS
DLA Piper
Herbert Smith Freehills
Slaughter and May

Award for Advisory of the Year

Aecus
Elixirr
KPMG

Award for Best Partner Ecosystem

AIB
Ericsson Turkey
Miratech

Award for Innovation in Pan-European Outsourcing

AIB
Ericsson Turkey and Turkcell
ICB - Interconsult Bulgaria LTD and Kongsberg Maritime
BP and Olswang
Sykes

Outsourcing Destination of the Year

Belarus
Egypt
Fiji
Sri Lanka

European Shared Service Centre of the Year

Mercer Services Delivery Centre Poland
Sykes

Award for Corporate Social Responsibility (CSR)

IBA Group
Spi Global

ENDS**Contact: Aine McEvoy, ainem@noa.co.uk****Notes to Editors**

The European Outsourcing Association is the centre of excellence for outsourcing in Europe. The EOA is the leading association serving both the outsourcing professional and the global outsourcing industry. It is a membership organisation, representing the interests of companies and individuals which span the breadth of the outsourcing industry: buyers, suppliers and advisors. The EOA is committed to advancing the outsourcing profession and improving and growing the outsourcing industry by driving awareness, education, standards and thought leadership.