



24th May 2018

GSA Announces Top Performers

GSA announces launch of Index to celebrate the industry's elite – on buy, supply and support sides - who have made exceptional contributions to the positive reputation of sourcing, and helped shape the current and future state of the global sourcing industry

Tonight, at the GSA UK Top Performers Dinner in Manchester, the full GSA UK Top Performer Index was announced live on stage.

The Index of Top Performers has been derived following a rigorous process of compiling industry wide desk research from numerous data resources and combining the results with the GSA's own primary research. This included taking the results from our recent sourcing satisfaction survey completed by both buyers and service providers, responses to an independent survey on the industry's top performers that gained over 800 corporate votes, information gathered from exclusive GSA insights and analysis, plus views from across our network of leading industry professionals.

Our Top Performers have been grouped into the following categories:

- Buyside Organisation Advocates (30 organisations)
- Service Provider Champions and Challengers (10 organisations in each)
- Emerging Players (10 organisations)
- The Support Community Greats – Consultants, Legal Advisors and Analysts (10 organisations in each)

We are delighted to announce the GSA UK Top Performers are as follows:

Buyside Organisation Advocates

Aviva
Barclays
BBC
BP Oil International
Cabinet Office
Centrica
Coca Cola Enterprises
Co-Op
Direct Line Group
Environment Agency
GiffGaff
GSK
Heathrow
Hiscox
HMRC
John Lewis
M&S
Ministry of Justice
National Rail Enquiries
Npower
O2

Phoenix Group
Sky
Specsavers
Thomson Reuters
UBS
Unilever
Vitality
Vodafone
Zurich Financial Services

Service Provider Champions

Accenture
Arvato
Capgemini
CGI
HCL
IBM UK
NTT DATA Services
Sykes Global Services
Teleperformance
Wipro

Service Provider Challengers

CCI
EXL
Firstsource Solutions UK
Hexaware
Intelenet
Luxoft
Softserve
TTEC
Virtusa Polaris
WNS Global Services (Pvt)

Emerging Players

60K
Arise Virtual Solutions
Automation Anywhere
Ciklum
DDC
Bulpros
Miratech
Scale Focus
Symphony
Thoughtonomy

Support Community Greats – Consultants

A.T. Kearney
Avasant
Deloitte
Ember
EY
Hackett
ISG
KPMG
PwC
Quantum Plus

Support Community Greats – Legal Advisors

Baker Mackenzie
CMS Cameron McKenna Nabarro Olswang
DLA Piper
Eversheds Sutherland
Herbert Smith Freehills
Kemp Little
Linklaters
Mayer Brown International
Pinsent Masons
Slaughter & May

Support Community Greats – Analysts

451 Research
Everest Group
Forrester
Gartner
HFS Research
IDC
Kabel
Nelson Hall
Ovum
Techmarket View

Kerry Hallard, CEO of the Global Sourcing Association commented: “Our industry is one too often scape-goated for other’s failures, we know its an industry that delivers phenomenal results across all types of value add not just cost saving. AS such we’re delighted to ne recognising the industry Top Performers for the significant contribution they make. Not just to their companies, their clients, the industry but also to UK Plc.”

About the GSA

The Global Sourcing Association (GSA) is the industry association and professional body for the global sourcing industry. We are the home of the Global Sourcing Standard, a world first for the provision of a portfolio of best practice methodologies and accreditation programmes supported by both buyers and suppliers of sourcing.



The GSA is a not-for-profit membership association which serves to share best practice, trends and connections across the globe bringing the global community together in a wholly interactive manner for the first time. Its overriding objective is the ongoing development and dissemination of the standard and supporting portfolio of qualifications in order to improve the benefits and positive reputation, and therefore size, of the global sourcing industry.

The Global Sourcing Association has affiliate associates across the globe including the United Kingdom, Ireland, France, Germany, Italy, Belgium, The Netherlands, Spain, Norway, Poland, Romania, Bulgaria, Russia, Egypt, China, India and the United States and many more.

For further information, please contact the GSA team at admin@gsa-uk.com or call +44(0)207 292 8680.