



NOA's Professional Awards 2016 Shortlist Announcement

Shop Direct, Accenture, GlaxoSmithKline, The Telegraph and Egypt's ITIDA all feature on the NOA's Professional Awards shortlist for 2016.

The National Outsourcing Association (NOA) has released its shortlist for the NOA's fourth annual Professional Awards – the only awards ceremony solely dedicated to celebrating the talents of those working across the outsourcing industry.

The NOA's Professional Awards exists to recognise the individuals, teams and companies who do their utmost to make outsourcing work. The shortlist spans a wide variety of functions and industry sectors, but all of those featured have one thing in common - a drive to achieve outstanding success through sourcing.

Kerry Hallard, CEO of the NOA, commented: *"The availability of skills is increasingly becoming a chief concern for those operating in the outsourcing sector in the UK and beyond – our research throughout 2015 demonstrated this is the case now more so than ever. And that's why the NOA's Professional Awards exists – to showcase outsourcing's most talented, and encourage the professionalisation of outsourcing globally."*

The winners will be announced at the NOA's Professional Awards 2016 on Thursday 19th May 2016. This year the ceremony takes place in Manchester, at the Museum of Science and Industry.

The shortlist is as follows:

Rising Star of the Year

Cherryhan El Hawary, Investment Management Senior, ITIDA
Sarah Grant, Complaints and Compliments Manager, Conduit Global
Tom Morris, Manager, Sourcing Advisory Practice, KPMG
Sarah Cann, Operations Manager, Webhelp
Nicolas Thenon, Global Category Leader, IT Services, GSK
Steven Letham, Senior Procurement Manager, BBC

Manager of the Year

Boris Kontsevoi, CEO, Intetics
Samar Salem, Investment Management Manager, ITIDA
Alexander Maximenko, Application Services Director, Miratech
Kristina Drysdale, Procurement Director for Global ERP and IT Services, GSK
Gavin Cox, Operations Manager/Deputy Head of Site, Webhelp
Sherine El Sherif, Business Effectiveness & Development Manager, ITIDA

Legal Advisor of the Year

Glenn Quadros, General Counsel, ETS, Unilever
Simon Gamlin, Head of International IT Group, Eversheds
Kit Burden, Partner, DLA Piper

Emma Emery, Partner, Freeths
Georgina Kon, Outsourcing Counsel, Linklaters

Consultant of the Year

Paul Donaldson, Practice Lead - RPA, Alsbridge
David Brain, Chief Operating Officer, Symphony Ventures
Mohammed Fathy, Director of IIBD, ITIDA

Automation Champion of the Year

Andrew Anderson, CEO, Celaton
Michael Brady, Programme Manager, esure
Terry Walby, Founder, Thoughtonomy
David Brain, Chief Operating Officer, Symphony Ventures
Paul Donaldson, Practice Lead - RPA, Alsbridge
Marcus Esser, Global Technology Innovation lead, Capgemini Business Services

Strategic Leader of the Year

Catherine Rosso, Director of Account Operations, Sykes
Mohammed Fathy, Director of IIBD, ITIDA
John Callachan, Solutions Director, DDC
Miriam Elliott, Head of SA Operations, Webhelp

NOA Student of the Year

Stephen Hayers, Freelance Procurement and Outsourcing Interim/Consultant, SMJH Associates
Patrick Wynne, Director of Procurement and Partnerships, Telegraph
Bill Butler, Senior Business Analyst, BBC

Award for Excellence in Procurement

Shop Direct
GSK

Excellence in IT Transformation

Intetecs
Elixirr & Barclays Africa
Sykes
SoftServe
Soitron
IBM

Excellence in Outsourced Customer Service

Sykes and Citi
60k
Capita - BBC Audience Services
Teleperformance
Intelenet
EXL

Excellence in BPO (Public Sector)

NHS SBS & Staffordshire and Stoke on Trent Partnership NHS Trust
Capita - BBC Audience Services

de Poel & North East Procurement Organisation (NEPO)

Excellence in BPO (Private Sector)

Ricoh and Aon
Accenture Operations & Royal Sun Alliance BPO Team
Capita Dixons Carphone
Intelenet & Vitality Health
EXL & British Gas
EXL & British Gas Debt Management

Best Nearshore Team

Intetics
SoftServe
Miratech
Infosys
Soitron
60k

Best Far-shore Team

ITIDA
SPi Global
Accenture Operations & Royal Sun Alliance BPO Team
Barclays FAC at Intelenet Global Services
Accenture: RBS Digital Operations Team
EXL

Best Shared Service Team

Accenture's Digital Operations Team (Hyderabad, India)
Infosys
Capita Life and Pensions

Award for Skills Development of the Year

NIIT Technologies
ScaleFocus
EXL

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About the NOA

The National Outsourcing Association (NOA) is the leading association serving both the outsourcing professional and the global outsourcing industry. Our vision is to grow the size and positive reputation of the outsourcing industry. Our mission is to be both the home and global ambassador of world class outsourcing. www.noa.co.uk

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Kerry Hallard, CEO of the NOA, is available for interview – please contact Jeremy Coward