



Winners announced for the NOA's Professional Awards 2016

Shop Direct, Unilever, Intelenet and many others celebrate victory at the NOA's Professional Awards 2016 in Manchester

Last night the National Outsourcing Association held the NOA's Professional Awards 2016 ceremony, revealing the eagerly-anticipated winners and celebrating excellence across the outsourcing industry.

Now in its fourth year, the NOA's Professional Awards is dedicated to recognising the people, teams and organisations that consistently strive to achieve outsourcing brilliance. The Professional Awards shortlist includes a wide variety of industry representatives operating across a number of vertical sectors, but all of those featured have one thing in common - a drive to achieve outstanding success through their outsourcing. 2016's ceremony was held at the Museum of Science and Industry in Manchester, taking place outside of London for the very first time.

Kerry Hallard, CEO of the NOA, commented: *"The NOA's Professional Awards has always been about celebrating the fabulous talent of individual workers, collaborative teams and forward-thinking organisations operating in the outsourcing industry in the UK and beyond, and the considerable success they deliver collectively on a day-to-day basis."*

"Following an unprecedented number of entries across 16 diverse categories, we were delighted to once again recognise and celebrate outsourcing's finest representatives. It's so important to raise the profile of those that excel in outsourcing and service delivery, and build upon the size and positive reputation of the industry by doing so."

NOA's Professional Awards 2016 winners

Rising Star of the Year

Tom Morris, Manager, Sourcing Advisory Practice, KPMG

Manager of the Year

Kristina Drysdale, Procurement Director for Global ERP and IT Services, GSK

Legal Advisor of the Year

Glenn Quadros, General Counsel, ETS, Unilever

Consultant of the Year

David Brain, Chief Operating Officer, Symphony Ventures

Automation Champion of the Year

Terry Walby, Founder, Thoughtonomy

Strategic Leader of the Year

John Callachan, Solutions Director, DDC OS

NOA Student of the Year

Stephen Hayers, Freelance Procurement and Outsourcing Interim/Consultant, SMJH Associates

Excellence in Procurement

Shop Direct

Excellence in IT Transformation

Elixirr & Barclays Africa

Excellence in Outsourced Customer Service

Capita – BBC Audience Services

Excellence in BPO (Public Sector)

de Poel & North East Procurement Organisation (NEPO)

Excellence in BPO (Private Sector)

Accenture Operations & Royal Sun Alliance BPO Team

Best Nearshore Team

Infosys Poland

Best Far-shore Team

Barclays FAC at Intelnet Global Services

Best Shared Services Team

Accenture: RBS Digital Operations Team

Skills Development Programme of the Year

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About the NOA

The National Outsourcing Association (NOA) is the leading association serving both the outsourcing professional and the global outsourcing industry. Our vision is to grow the size and positive reputation of the outsourcing industry. Our mission is to be both the home and global ambassador of world class outsourcing. www.noa.co.uk

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Kerry Hallard, CEO of the NOA, is available for interview – please contact Jeremy Coward