



Global Sourcing Association UK announces the Winners from the GSA UK Awards 2016

Best practice and sourcing excellence is recognised and celebrated by representatives of the global sourcing community.

On 10th November, the newly branded GSA UK Awards (formerly NOA Awards) was held this year in the 5* Intercontinental Hotel, Park Lane, London.

The ceremony brought together more than 350 members of the leading outsourcing service providers, advisors and buyers. Best practice was rewarded and celebrated as the efforts of organisations and teams who have demonstrated excellence in the sourcing world in 2015/16 were duly recognised.

Kerry Hallard, CEO of the GSA UK, said –

“This was without a doubt the most competitive year ever in terms of submissions. Those who attended the awards ceremony were given the inside track on the very best examples of technology in outsourcing, but also relationship and contract management, innovation, service delivery and collaboration.

I’d like to congratulate all those organisations who made the shortlist in the first place and, of course, the eventual category winners. This year we introduced an additional level in the judging process with the live presentations, which brought fabulous new insights to the projects and judging process. I would like to extend my appreciation to everyone who attended the event and roundly applauded all those businesses who took part. “

The GSA UK Awards 2016 Winners in full -

International Outsourcing Contract of the Year - Allied Irish Bank

Offshoring Project of the Year – BBC & IBM

Outsourcing SME of the Year - CDS

Offshoring Destination of the Year - South Africa

Telecommunications Outsourcing Project of the Year - Virtusa Polaris and Vodafone

Utilities Outsourcing Project of the Year - Arise Virtual Solutions and nPower

Public Sector Outsourcing Project of the Year - Capgemini UK and HMRC

Financial Services Outsourcing Project of the Year - Capita Insurance Services and Flood Re

Best Contribution to the Reputation of Outsourcing - Teleperformance and DWP

Award for Corporate Social Responsibility - KPMG

BPO Contract of the Year - Capita O2 Partnership
ITO Project of the Year - Allied Irish Bank
Award for Innovation in Outsourcing - NIIT Technologies
Automation Project of the Year - Thoughtonomy and Computacenter
Outsourcing Law Firm of the Year – Kemp Little
Customer Experience Provider of the Year - Webhelp
Outsourcing Service Provider of the Year - Future Processing
Outsourcing Works - Award for Delivering Business Value - Adetiq and Sport England

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About the GSA

The Global Outsourcing Association (GSA) is the industry association and professional body for the global sourcing industry, and home of the **Global Sourcing Standard**. Its overriding objective is the ongoing development and dissemination of the Standard and supporting portfolio of qualifications in order to improve the benefits from, and positive reputation and therefore size of, the global sourcing industry.

The GSA also serves to share best practice, trends and connections across the globe and to bring the global community together in a wholly interactive manner for the first time. **The Global Sourcing Association UK**, also known as **GSA UK**, was formerly known as the National Outsourcing Association in the UK.

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Kerry Hallard, President of Global Sourcing Association and CEO of GSA UK, is available for interview – please contact Tom Quigley.