



## **GSA UK Professional Awards 2017 Shortlist Announcement**

**The Shortlist includes major brands such as Aviva, British Gas, KPMG, Met Office and Cognizant**

The Global Sourcing Association (GSA) has released its shortlist for the GSA UK's fifth annual Professional Awards – the only awards ceremony solely dedicated to celebrating the talents of those working across the Sourcing industry.

The GSA's Professional Awards exists to recognise the individuals, teams and companies who do their utmost to make Sourcing work. The shortlist spans a wide variety of functions and industry sectors, but all of those featured have one thing in common - a drive to achieve outstanding success through sourcing.

Kerry Hallard, CEO of the GSA UK, commented: "The ongoing availability of skills is increasingly becoming a chief concern for those operating in the sourcing sector in the UK and beyond, as our industry is disrupted by new technologies and innovations. That's why the GSA's Professional Awards exists – to celebrate sourcing's most talented people, and encourage the continuing professionalization of the industry globally through showcasing sourcing best practice along with the Global Sourcing Standard."

The winners will be announced at the GSA's Professional Awards 2017 on Thursday 11th May 2017. This year the ceremony takes place at the Hilton Deansgate in Manchester, and follows the GSA UK's Northern Conference, a free one-day conference recognising the growing contribution that Northern cities such as Manchester, Leeds and Newcastle are making to the sourcing industry.

The shortlist is as follows:

### **Rising Star of The Year**

Oliver Leary, DDC OS

Peter Elliot, DLA Piper

Daisy Somerville, KPMG

James Bryce, Teleperformance

### **Manager of The Year**

Michael McAuley, Capita BBC Audience Services

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Viktor Bilyanski, ScaleFocus

Carmina Mastrocinque, Sykes

Heather Crowe, Teleperformance

Sonia Morgan, Teleperformance

### **Legal Advisor of The Year**

Emma Burnett, CMS

Duncan Pithouse, DLA Piper

Charlotte Walker-Osborn, Eversheds Sutherland

### **Consultant of The Year**

Nicola Scott, Capita

Danny Major, Thoughtonomy

### **Automation Champion of The Year**

Andrew Burgess, AJBurgess

Dinesh Boravke, Cognizant

Ian Barkin, Symphony Ventures

Danny Major, Thoughtonomy

### **Digital Champion of The Year**

Phil Fersht, HfS

Hung Nguyen, Nashtech

Pascal Baker, Symphony Ventures

### **Strategic Leader of The Year**

Stefan Bumov, Helecloud

Joanna Page, KPMG

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Clare Moir, Sykes

### **GSA UK Student of The Year**

Rob O'Malley DipGSA – Info Valley Limited

Scott Fletcher DipGSA - CYBG

Aidan Green DipGSA – Met Office

David Crowton CertGSA – Phoenix Group

### **Excellence in Relationship Management**

Sykes and Bullitt

Capita and Zurich

EXL and British Gas

### **Excellence in Transformation**

Cognizant

Computer Share

EXL and British Gas

TCS and Large Financial Services Organisation

TCS and Large Utility Provider

### **Excellence in Outsourced Customer Service**

Capita and Zurich

CGI & Major Government Client

EXL & British Gas

Sykes Shared Resource Group

Teleperformance & npower

### **Excellence in Business Process Outsourcing**

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Capita & Zurich

EXL & British Gas

Intetics & Large Telecommunications Provider

QX & Gardner Aerospace

### **Best Nearshore Team**

Intetics

Miratech

Scale Focus

### **Best Far-Shore Team**

EXL

QX

Teleperformance

### **Award for Skills Development Programme of The Year**

Aviva

Capita BBC Audience services

Capita Life and Pensions

EXL

IBM

### **About the GSA**

The Global Sourcing Association (GSA) is the industry association and professional body for the global sourcing industry, and home of the Global Sourcing Standard. Its overriding objective is the ongoing development and dissemination of the Standard and supporting portfolio of to improve the benefits from, and positive reputation and therefore size of, the global sourcing industry.

The GSA also serves to share best practice, trends and connections across the globe and to bring the global community together in a wholly interactive manner for the first time. The Global Sourcing Association UK, also known as GSA-UK, was formerly known as the National Outsourcing Association in the UK.

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## **Media Enquiries**

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