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Global Sourcing Association UK announces the Winners from the GSA UK Awards 2017

Best practice and sourcing excellence is recognised and celebrated by representatives of the global sourcing community

On 19th October the GSA UK Awards was held in the 5* Intercontinental Hotel, Park Lane, London. The ceremony brought together more than 350 members of the leading outsourcing service providers, advisors and buyers. Best practice was rewarded and celebrated as the efforts of organisations and teams who have demonstrated excellence in the sourcing world in 2016/17 were duly recognised.

Kerry Hallard, CEO of the GSA UK, said –

“This year marks the 30th anniversary since the founding of the GSA (previously known as the National Outsourcing Association), making this year’s awards particularly pertinent. The sourcing industry is being disrupted at unprecedented speed and on a global level. This makes the fabulous results delivered by our award nominees even more remarkable, demonstrating impressive collaboration across client and provider teams and a commitment to driving ever greater value-add across contracts.

I’d like to congratulate all 58 organisations who made the shortlist in the first place and, of course, the twenty eventual category winners”.

The GSA UK Awards 2017 Winners in full:

International Outsourcing Contract of the Year -Tech Mahindra Business Services

Offshoring Project of the Year - Infosys BPO

Outsourcing SME of the Year - Accedia

Offshoring Destination of the Year - Ukraine

Telecommunications Outsourcing Project of the Year - Virgin Media Business

Utilities Outsourcing Project of the Year - Capgemini and Horizon

Public Sector Outsourcing Project of the Year - CGI and Ministry of Justice

Financial Services Outsourcing Project of the Year - Herbert Smith Freehills and TSB

Best Contribution to the Reputation of Outsourcing - Sykes

Award for Corporate Social Responsibility - Sykes

BPO Contract of the Year - Firstsource Solutions and Sky

ITO Project of the Year - Capgemini and Heathrow

Award for Innovation in Outsourcing - Capita O2 Partnerships

Automation Project of the Year - NIIT Technologies

Digital Transformation Project of the Year - BT and Infosys (winner) and Hexaware (highly commended)

Outsourcing Law Firm of the Year - DLA Piper

Customer Experience Provider of the Year - Capita John Lewis

Outsourcing Service Provider of the Year - Tata Consultancy Services

Outsourcing Buyer of the Year – npower

Outsourcing Works - Award for Delivering Business Value – WNS

About the GSA:

The Global Outsourcing Association (GSA) is the industry association and professional body for the global sourcing industry, and home of the Global Sourcing Standard. Its overriding objective is the ongoing development and dissemination of the Standard and supporting portfolio of qualifications in order to improve the benefits from, and positive reputation and therefore size of, the global sourcing industry. The GSA also serves to share best practice, trends and connections across the globe and to bring the global community together in a wholly interactive manner for the first time. The Global Sourcing Association UK, also known as GSA UK, was formerly known as the National Outsourcing Association in the UK.

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Kerry Hallard, President of Global Sourcing Association and CEO of GSA UK, is available for interview – please contact Aine McEvoy.