



9<sup>th</sup> October 2018

## **GSA Announces Global Sourcing Award Winners for 2018**

### South Africa played host to the first Global Awards Ceremony

The Global Sourcing Association (GSA) formally announced the winners of the first GSA Global Sourcing Awards on Tuesday October 2<sup>nd</sup> at the Cape Town International Convention Centre in South Africa.

Following a hugely successful conference with Trevor Manuel, Special Envoy for Investment, Patricia de Lille, Executive Mayor for Cape Town and Zondwa Mandela, Founder of the Mandela Legacy Foundation stealing the plaudits from a stellar speaker line up, the awards were announced in front of 250 leading sourcing practitioners from around the world.

Kerry Hallard, President of the Global Sourcing Association said “Congratulations to all of those shortlisted and to all of the winners. We received over one hundred excellent case studies and submissions which made these awards very tough to judge. The quality was exceptional, proving once more that innovation and dynamism is abundant within the global sourcing industry.”

“These awards also saw a crowning of the first GSA Top Employer of the Year which we hope will be an industry stamp of best practice as we look to improve inclusion and diversity in our industry.”

The full list of winners are:

#### **BPO Contract of the Year**

Mango5 & Hootcall

#### **ITO Project of the Year**

Miratech and Axactor

#### **Shared Service Centre of the Year**

Sykes

#### **Excellence in Corporate Social Responsibility**

IBA Group

#### **Software Vendor/Business Partner of the Year**

GEP

#### **Service Provider of the Year 0-1000 employees**

TestingXperts

#### **Service Provider of the Year 1000 + employees**

EPAM

#### **Partner Collaboration Project of the year**

EXL

#### **Delivering Business Value in Global Strategic Sourcing**

Wipro



**Excellence in Skills Development**  
Government Commercial Function

**Automation Project of the Year**  
EXL South Africa

**African Service Provider of the Year**  
Capita South Africa

**Consultancy/Law Firm of the Year**  
Slaughter and May

**Global Destination of the Year**  
South Africa

**African Outsourcing Project of the Year (for Customer Service)**  
Capita South Africa

**African Outsourcing Project of the Year (for Technology)**  
Intetics

**Digital Transformation Project of the Year**  
Saratoga & Stewardship

**Innovation Project of the Year**  
TUI and Dataction

**Customer Experience Provider of the Year (0 – 1000 employees)**  
Itera

**Customer Experience Provider of the Year (1001 + employees)**  
Teleperformance DIBS

**Global Top Employer of the Year**  
Capita (South Africa)

### **About the GSA**

The Global Sourcing Association (GSA) is the industry association and professional body for the global sourcing industry. We are the home of the Global Sourcing Standard, a world first for the provision of a portfolio of best practice methodologies and accreditation programmes supported by both buyers and suppliers of sourcing.

The GSA is a not-for-profit membership association which serves to share best practice, trends and connections across the globe bringing the global community together in a wholly interactive manner for the first time. Its overriding objective is the ongoing development and dissemination of the Standard and supporting portfolio of qualifications in order to improve the benefits and positive reputation, and therefore size, of the global sourcing industry.

For further information, please contact the GSA team at [admin@gsa-uk.com](mailto:admin@gsa-uk.com) or call +44(0)207 292 8680.