



National Outsourcing Association Awards winner's announcement

The National Outsourcing Association Awards (NOAAs) took place last night (20th November) at the 5* London Marriott Hotel Grosvenor Square. The NOAAs recognise best practice in outsourcing projects, and reward buyers, suppliers, advisors and destinations. The awards were presented by up and coming comedian and host, Jimmy McGhie. After the presentations and speeches, the Party Rockers took to the stage, and the celebrations continued well into the small hours.

National Outsourcing Association CEO, Kerry Hallard said:

“Now in its eleventh year, last night’s NOA Awards brought together more than 400 outsourcing professionals to celebrate the many successes in the industry. Once again we received a record number of entries with strong submissions from many of the industry’s key providers, as well as entries from an increasing number of new players. The standard of submissions showed a growing display of innovation and business transformation through outsourcing. We would like to congratulate our winners and all those that were shortlisted. Thank you again to our sponsors: Capgemini, CGI, Infosys, Sitel and TechMahindra.”

The Winners in Full

International Contract of the Year

CSC and Zurich Insurance Group

Offshoring Project of the Year

Telefonica and Capita

Offshoring Destination of the Year

Sri Lanka

Telecommunications, Utilities and High-Tech Outsourcing Project of the Year

Firstsource Solutions Ltd and giffgaff

Public Sector Outsourcing Project of the Year

Capgemini UK and the Environment Agency

Financial Services Outsourcing Project of the Year

Herbert Smith Freehills LLP and TSB Bank plc separation project

Best Contribution to the Reputation of Outsourcing

KPMG LLP (UK)

Award for Corporate Social Responsibility

Teleperformance and Citizen of the World (COTW)

BPO Contract of the Year

Serco and De Vere

ITO Project of the Year

Deloitte

Award for Innovation in Outsourcing

Parseq and Metalcashcard Ltd

Shared Service Centre of the Year

Steria - NHS Shared Business Services

Outsourcing Advisory of the Year

Slaughter and May

Outsourcing Contact Centre Provider of the Year

Conectys

Outsourcing Service Provider of the Year

HCL Great Britain Ltd

MidlandHR

Outsourcing Buyer of the Year

BBC

Outsourcing Works - Award for Delivering Business Value

TechMahindra and GlaxoSmithKline

ENDS

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Notes to Editors

The NOA is the leading association serving both the outsourcing professional and the global outsourcing industry. Our vision is to grow the size and positive reputation of the outsourcing industry. Our mission is to be both the home and global ambassador of world class outsourcing.