NOA Diploma in Strategic Outsourcing



Register Now for the NOA Diploma 2015

Professionals leading and managing outsourcing, either on the buy side or the supply side, face a range of difficult challenges. Whether to go single source or multi source? How to build effective governance? How to negotiate real win-win? How to build successful relationships? How to manage exit? The list is a long one, with the list of potential solutions literally endless, as they differ with every situation.

The NOA Diploma in Strategic Outsourcing (DipNOA) is a work based learning programme that allows you to define your own programme of study. You will develop individual solutions to problems that are critical to your organisation and in doing so add value to your organisation as well as your own development as an outsourcing professional.

Tutors encourage participants to think deeply about the issues, which results in them developing a much more rounded approach as sourcing leaders and managers.

THE ESSENTIALS

Course Title: NOA Diploma in Strategic Outsourcing (DipNOA)

Starts: 17th June 2015, in central London

An accredited work based learning course for experienced outsourcing leaders and managers designed to develop strategic outsourcing leadership and insights.

Fees (+VAT) for NOA members: £3,400

Non-members: £3,750

Registration is now open for 2015

Previous participants have enjoyed the **action learning format**, learning with and from others on the programme. Participants will be experienced leaders and managers from a range of organisations and sectors. They will all be facing the same issues and will provide stimulating perspectives and stories.

No previous academic qualifications are needed to register for the programme. All prospective participants have the opportunity to fully discuss the programme before they confirm their registration to ensure it fits with their needs and abilities.

The Diploma is assessed at level 7 (post graduate level), and participants can gain university credits for the programme. The course is a challenging one that will test your ability to explore in depth the challenges you face – and develop better solutions as a result.

The course is completed over an 11 month period to allow for study to be built around other priorities. **Participants attend 3 mandatory one-day workshops** throughout the course of the programme and are fully supported by course tutors.

Participants also have the option, at no extra cost, to attend two of the NOA Foundations in Outsourcing workshops (the fees for NOA members are usually £395 per workshop).

Companies represented on programmes have included:

National Grid, Capital One, Land Registry, CGI, Co-operative Bank Group, Shell, Guardian Media, BP, The Phoenix Group, Zurich Financial Service, East Sussex CC, EE, Exigent, Unilever, Sofica, BBC, SQS and Banctec amongst others.

Current participants include individuals from BBC, Ulster Bank, Zurich Financial Service, Marsh, Magicom, Telegraph Media Group, Astra Zeneca and UKAR.

Module 1- The Life Cycle based diagnostic

Learners explore the NOA Life Cycle (strategic leadership; relationship engagement; transition and change; relationship management) and use it as a diagnostic tool to analyse their own organisation's outsourcing approach and practice.

Module 2- Work Based Learning

Learners define and share an Outsourcing Question (OQ) for each module. The OQ must be agreed by the learner's tutor and their organisation sponsor.

Modules are led by outsourcing professionals and help to add to the knowledge and quality of outsourcing activities.

Learners submit a 4000 word paper.

Module 3- Work Based Learning

Learners define an OQ for the module, to be approved by the tutor. A 4000 word paper will again explore current challenges of their own organisation, adding value to the company. Papers produced will identify areas for learners to research that will develop their own and their organisation's practice of outsourcing.

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Completion of the course will result in consideration for the NOA Professional Development Award, which will raise your individual and company profile. You will also be able to add DipNOA after your name to denote your achievement.

Previous participants have said of the course:

"The NOA Diploma program was a great way to develop and share best practice and benefit from expert facilitation and mentoring." Christopher Day, Head of Outsource Management, **Phoenix Group**

"This is an essential path in the maturing of the outsourcing profession." Simon Briskman, Outsourcing Partner, Field Fisher Waterhouse

Great- What do I do next?

Call NOA on 0207 292 8686

Email: admin@noa.co.uk

