

NOA's Professional Awards winners' announcement

The NOA's Professional Awards took place last night (21st May) at the Emirates Stadium, Home of Arsenal FC. The glittering evening was a celebration of the individuals and teams that add significant value to their companies, their partners and the global outsourcing industry.

Kerry Hallard, CEO at the National Outsourcing Association (NOA) said:

"Now in its third year the NOA's Professional Awards brought together 200 members of the outsourcing industry. It was an outstanding event highlighting the best in outsourcing. I was delighted to see the variety of organisations represented and how well they networked and their willingness to share learning and experience. The Awards showed the immense depth and range of talent and capability in the outsourcing industry. Thank you again to our sponsors: Capgemini, Capita and Sykes."



The winners are as follows:

Rising Star of the Year

Bryan McGovern, Head of MI & Dialler Support Services Private Sector, Serco Global Services

Manager of the Year

Gavin Cox, Head of Operations/Operations Manager, Serco Global Services

Advisor of the Year

Paul Silver, Senior Associate, CMS

Strategic Leader of the Year

Rosaleen Blair, CEO and Founder, Alexander Mann Solutions

Award for Professional Development (Individuals)

Alison Haigh, Head of Procurement, UKAR

Award for Excellence in Supplier Management

NHS Blood and Transplant

Award for Excellence in IT Delivery

Cognizant

Award for Excellence in FAO

Tata Consultancy Services and National Grid

Award for Excellence in Outsourced Customer Service

Teleperformance and E.ON

Award for Excellence in BPO

Xchanging and Federal-Mogul

Best Offshore Team

Serco Offshore Mortgage Services Team

Best Shared Services Team

CGI

Skills Development Programme of the Year (Corporate)

Capita's Regulatory Solutions, Active Manager Programme



Contact details:

National Outsourcing Association

44 Wardour Street, London, W1D 6QZ