



## **NOA Awards Celebrate the Very Best Practice in Outsourcing**

*Tonight the twelfth annual NOA Awards take place, honouring the best examples of outsourcing in both the private and the public sector*

The National Outsourcing Association (NOA) is delighted to be hosting the NOA Awards ceremony tonight, recognising and celebrating best practice in outsourcing for the twelfth year running.

The winners will be announced this evening at The Landmark London hotel, standing out from a highly competitive shortlist that features the best and brightest from the outsourcing industry. The NOA Awards brings service providers and their clients together to celebrate joint successes, acknowledging their collaborative approaches and ability to mutually align objectives.

Kerry Hallard, CEO of the National Outsourcing Association, commented: *“The NOA Awards has always served to put the very best examples of outsourcing on a pedestal, setting an impeccable standard for the rest of the outsourcing industry to recognise and follow. Excellent service delivery, process improvements and innovations will be celebrated; in the case of the public sector, that also means outsourcing relationships that benefit the public, save money for the UK taxpayer and help Britain immeasurably through this time of austerity.”*

The NOA Awards 2015 shortlist is as follows:

### **International Outsourcing Contract of the Year**

60k

Intetics

ITC Infotech & Finnair

KPMG & ABB Information Services Limited

NIIT Technologies

SoftServe GmbH and Panasonic Appliance Air-conditioning Europe

### **Offshoring Project of the Year**

Centrica - British Gas

DDC & Brandbank

eClerx

EXL & British Gas

Firstsource & Sky's NOW TV

Wipro

### **Outsourcing SME of the Year**

Adetiq Limited

Arise Virtual Solutions

Intetics

ScaleFocus AD

Sumotech

Xoomworks

**Offshoring Destination of the Year**

Bulgaria  
Slovakia  
South Africa  
Sri Lanka

**Telecommunications, Utilities and High-Tech Outsourcing Project of the Year**

Avanade & Centrica Energy  
British Gas & Capita  
Capita & Telefonica  
Conectys  
EXL & British Gas  
Sopra Steria & Morrison Utility Services

**Public Sector Outsourcing Project of the Year**

BBC Audience & Capita  
Teleperformance & The Environment Agency  
VFS Global & The Home Office

**Financial Services Outsourcing Project of the Year**

Capgemini & Direct Line Group  
KnowledgePool (part of Capita plc) & Lloyds Banking Group  
Cognizant & Barclays Bank  
Cognizant - Property Search Smartphone Application Project  
eClerx  
Hewlett Packard Enterprise & Leeds Building Society

**Best Contribution to the Reputation of Outsourcing**

Avasant & The Rockefeller Foundation  
BBC Audience Services & Capita  
Miratech  
Sumotech & OLM Systems  
Teleperformance India  
Teleperformance & Npower

**Award for Corporate Social Responsibility**

Infosys BPO Limited  
SPi Global - I Got Green Fundraising Campaign  
WNS Global Services

**BPO Contract of the Year**

British Gas & Capita  
Capita & Telefonica  
Firstsource & Sky  
Infosys BPO & Openreach

**ITO Project of the Year**

Avanade & Centrica Energy  
Capgemini & Heathrow Airport Limited  
Cognizant – Payments Exception Handling Project  
Cognizant & a Global Financial Institution

KPMG & ABB Information Services Limited  
Xchanging & Society of Motor Manufacturers and Traders (SMMT)

**Award for Innovation in Outsourcing**

Arise Virtual Solutions  
Cognizant & Barclays Bank  
Cognizant - Disability Banking Project  
EXL & British Gas  
Firstsource & Giffgaff  
Olswang & BP

**Shared Service Centre of the Year**

CGI  
Conectys

**Outsourcing Advisory of the Year**

Avasant  
CMS  
DLA Piper  
KPMG  
Linklaters LLP

**Outsourcing Contact Centre Provider of the Year**

60k  
Conectys  
Kura  
Tech Mahindra & Three UK

**Outsourcing Service Provider of the Year**

Capita Insurance Services  
Capita  
ELEKS  
Future Processing Sp. z o.o.  
ScaleFocus AD  
VFS Global

**Outsourcing Buyer of the Year**

Brandbank  
Centrica - British Gas  
Telefonica

**Outsourcing Works - Award for Delivering Business Value**

Capgemini & Heathrow Airport Limited  
ELEKS  
Infosys BPO & Openreach  
Serco  
Soitron UK & HP UK  
Xerox

*A press release detailing the NOA Awards 2015 winners will be sent out following the ceremony.*

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**About the NOA**

The National Outsourcing Association (NOA) is the leading association serving both the outsourcing professional and the global outsourcing industry. Our vision is to grow the size and positive reputation of the outsourcing industry. Our mission is to be both the home and global ambassador of world class outsourcing. [www.noa.co.uk](http://www.noa.co.uk)