



National Outsourcing Association Awards winner's announcement

Last night the National Outsourcing Association revealed the eagerly-anticipated winners for the NOA Awards 2015.

Now in its twelfth year, the NOA Awards has a strong history of bringing together service providers and their clients to celebrate the very best in collaborative outsourcing in order to achieve process innovations and excellent service delivery.

Kerry Hallard, CEO of the National Outsourcing Association, commented: "Yet again the NOA Awards has successfully showcased the savviest buyers and most talented suppliers coming together to deliver the most impressive outsourcing relationships that the industry has to offer. It was great to see outsourcing's 'cream of the crop' gathered together in one place, sharing experiences, knowledge and best practice with one another."

I was delighted by the strength and variety of winning case studies at this year's awards ceremony. Standing out from this year's shortlist was quite a feat, due to the high quality of outsourcing on display. This year's winners have set an exceedingly high bar for what service providers and their clients can achieve when they work together."

The Winners in Full

International Outsourcing Contract of the Year

NIIT Technologies

Offshoring Project of the Year

DDC & Brandbank

Outsourcing SME of the Year

Arise Virtual Solutions

Offshoring Destination of the Year

Bulgaria

Telecommunications, Utilities and High-Tech Outsourcing Project of the Year

Capita & Telefonica

Public Sector Outsourcing Project of the Year

Teleperformance & The Environment Agency

Financial Services Outsourcing Project of the Year

Capgemini & Direct Line Group

Best Contribution to the Reputation of Outsourcing

BBC Audience Services & Capita

Award for Corporate Social Responsibility

Infosys BPO Limited

BPO Contract of the Year

Capita & Telefonica

ITO Project of the Year

Avanade & Centrica Energy

Award for Innovation in Outsourcing

Firstsource & Giffgaff

Highly commended - Olswang & BP

Shared Service Centre of the Year

CGI

Outsourcing Advisory of the Year

KPMG

Outsourcing Contact Centre Provider of the Year

Conectys

Outsourcing Service Provider of the Year

ScaleFocus AD

Outsourcing Buyer of the Year

Centrica - British Gas

Outsourcing Works - Award for Delivering Business Value

Capgemini & Heathrow Airport Limited

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Notes to Editors

The NOA is the leading association serving both the outsourcing professional and the global outsourcing industry. Our vision is to grow the size and positive reputation of the outsourcing industry. Our mission is to be both the home and global ambassador of world class outsourcing.