

# Sustainable Sourcing Symposium 2024

## AGENDA

0845 - 0920	<b>REGISTRATION, TEA, COFFEE &amp; NETWORKING</b>
0920 – 0930	<b>Welcome &amp; Opening Comments for the year ahead</b> <i>Kerry Hallard, CEO at the GSA</i>
0930 - 0955	<b>KEYNOTE: Key Trends in the industry</b> <i>David Rickard, Partner at Everest Group</i>  Everest Group’s Key Issues 2024 study captures the pulse of IT-BP industry leaders from across the globe to uncover major concerns, expectations, and trends, and how they plan to drive accelerated value through global services in 2024. David will delve into key business challenges, strategies, and industry insights, to help kickstart your year and stay ahead of the curve in 2024.
0955 - 1015	<b>KEYNOTE: The Road Ahead for Supply Chain Resilience</b> <i>Nichola Donovan, Legal Director, DLA Piper</i>  Nichola Donovan advises on complex and strategic technology and sourcing arrangements, technology build and development, cloud computing, including platform, software and device as a service, business process and IT outsourcing. She advises both users and suppliers of technology, particularly across the financial services and insurance sectors, and her work often concerns business critical projects with global reach.
1015 - 1030	<b>KEYNOTE: How Remote Work, Technology and a Paradigm Shift Can Deliver Enhanced ESG Credentials to the BPO Industry</b> <i>Neal Bartram, Head of Global Client Solutions at yoummday</i>  As the BPO industry experiences rapid growth propelled by advancements in technology and AI, the existing skilled worker shortage is poised to intensify. In this discussion, Neal will explore how embracing remote work and initiating a paradigm shift can rescue us from this impending challenge. By fostering socially responsible sourcing and inclusivity, this approach aims to attract skilled workers, unveiling a transformative path towards enhanced ESG credentials.
1030 - 1045	<b>KEYNOTE: Driving sustainable supply chains through industry-wide collaboration – Lessons from the apparel industry.</b> <i>Daniel Murray, Managing Director, CleanChain, ADEC Innovations.</i> <i>Graham Storrie, Director at Texology Limited, Former Head of Fabric AT M&amp;S and Board Member at ZDHC Foundation</i>  Get insights from the apparel industry's sustainable supply chain journey as Daniel Murray, MD at CleanChain, ADEC Innovations, and Graham Storrie, former Head of Fabric for M&S, share insights on tackling ESG challenges collaboratively across the industry. Learn how

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	CleanChain technology and an industry-wide Zero Discharge of Hazardous Chemicals (ZDHC) initiative played pivotal roles.
1045 - 1100	<p><b>KEYNOTE: Launch of the GSA's Service Provider Sustainability Maturity Index</b>  <i>Kerry Hallard, CEO at the GSA and Alistair Niederer, CEO and ESG &amp; BPO Advisor at Needlerock and member of GSA Council</i></p> <p>An update from the GSA on the SPSM Index.</p>
<b>1100 – 1120</b>	<b>TEA, COFFEE &amp; NETWORKING</b>
1120 - 1135	<p><b>KEYNOTE: A tech sector call to action!</b>  <i>Mattie Yeta PhD, Chief Sustainability Officer, CGI</i></p> <p>How the tech sector can deliver a sustainable future.</p>
1135 - 1215	<p><b>ESG Panel – Making Sustainability in Sourcing a Reality</b>  <i>Chair: Hemant Puthli, Managing Director and Partner, Neo Group</i></p> <p>Hemant will introduce how sustainable sourcing is the future and how the intersection of Ethics, AI and ESG will shape the evolution of the sourcing lifecycle</p> <p><i>Panellists:</i>  <i>Karl Fuhrman, Senior Procurement Manager at Monzo</i>  <i>Alistair Niederer, CEO of Needlerock</i>  <i>Mattie Yeta PhD, Chief Sustainability Officer, CGI</i>  <i>Matt Clarke, MD, ADEC Innovations UK</i></p>
1215 - 1230	<p><b>KEYNOTE: Agile Sourcing</b>  <i>Hemant Puthli, Managing Director and Partner, Neo Group</i></p> <p>An update from GSA's working group.</p>
<b>1230 – 1315</b>	<b>LUNCH</b>
<b>Sustainable Sourcing and the role of Supplier Diversity</b>	
1315 - 1330	<p><b>KEYNOTE: What Supplier Diversity is within the UK – research-based evidence versus the reality for corporate supplier diversity programmes.</b>  <i>Scott Johnson, Veteran Owned UK</i></p> <p>Owner and Founder of Veteran Owned UK and former UK Army Bomb Disposal Expert Scott Johnson will show delegates how to nail responsible sourcing</p>

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1330 - 1345	<p><b>KEYNOTE: Creating a Supplier Development programme – skilling up your suppliers using apprenticeship levies</b>  <i>James Lloyd, Procurement Director CBRE</i></p> <p>In 2020, CBRE announced a pledge to spend at least \$1 billion with diverse suppliers in 2021 and to grow this spend to at least \$3 billion in five years. By achieving these goals, CBRE is substantially increasing its engagement and partnerships with businesses that are certified as owned by underrepresented groups.</p>
1345-1400	<p><b>KEYNOTE: Measuring Success: Metrics for Enhancing Supplier Diversity</b>  <i>Krystle Sands, Head of Supplier Diversity EMEA, Meta</i></p> <p>Join, EMEA Head of Supplier Diversity at Meta, Krystle Sands, as she explores how the supplier diversity industry can leverage lessons learned to amplify its impact and redefine success. Krystle will discuss the importance of amplifying processes, connections, visibility, and collaboration across enterprises and industries to strengthen the foundation for more durable and dynamic economies and communities. We hope this talk will inspire you to think differently about supplier diversity and its potential to drive positive change.</p>
1400 - 1430	<p><b>SUPPLIER DIVERSITY PANEL</b>  <i>Hosted by: Sunita Hirani, VP of Supply Chain Sustainability, Deutsche Bank</i></p> <p><i>Panellists:</i>  <i>Krystle Sands, Head Supplier Diversity EMEA, Meta</i>  <i>James Lloyd Procurement Lead, CBRE</i>  <i>Scott Johnson, Veteran Owned UK</i></p>
<b>ESG/DE&amp;I and Sustainability in Sourcing</b>	
1430 - 1445	<p><b>KEYNOTE: Equality, Diversity and Inclusion, it's not just about policies...</b>  <i>Hayley Monks, SVP Utilities, WNS</i></p> <p>The EDI journey is dynamic and requires ongoing commitment and effort. It involves creating a culture where diversity and inclusion are not just policies but integral parts of the organization's identity and values.  How successful organisations are changing and benefits of a truly inclusive and equitable workplace.</p>
1450 - 1505	<p><b>KEYNOTE: DE&amp;I in Technology &amp; Delivery</b>  <i>Lena Rosenior, Director, De Graft</i></p> <p>A leader and advisor in delivering technology programmes De Graft will share how to successfully manage DEI in digital transformation delivery and the role of AI integrated DEI Solutions.</p>
1510 - 1525	<p><b>KEYNOTE: DE&amp;I and Cultural Alignment</b>  <i>Lisa Thorne, Founder, Together Global</i></p>

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	<p>Cultural differences are often underestimated or even ignored within sourcing programmes and the ways they are currently being addressed (or rather not addressed) aren't working. But they are critical to success and this keynote will share the Together Global approach to addressing this vital element of sourcing programmes and how the development of a Cultural Alignment Transformation Programmes, with real world examples, has delivered positive and effective results.</p>
1530 - 1545	<p><b>KEYNOTE: Beyond triple bottom line – the human dimension of sustainable sourcing.</b>  <i>Gary Salterpicco, Procurement Lead, John Lewis</i></p> <p>The role of human-centric value in sustainable sourcing.</p>
<b>1545 – 1605</b>	<b>TEA, COFFEE &amp; NETWORKING</b>
<b>AI, Legal &amp; Sustainable Sourcing</b>	
1605 - 1620	<p><b>KEYNOTE: AI Governance - balancing policy, compliance and commercial value</b>  <i>Imran Syed, Partner, DLA Piper</i></p> <p>In this presentation, DLA Piper Partner, Imran Syed, will cut through the hype and hysteria to offer a practical perspective on AI governance, strategies, challenges and risks. While acknowledging the transformational potential of AI means distinguishing genuine matters of concern from 'phantom' risks and enabling continued progress with appropriate legal frameworks, compliance protocols and ethical guardrails.</p>
1620 - 1635	<p><b>KEYNOTE: Sustainable Contracting – how to meet the continuing challenge to get more from less</b>  <i>David Jones, Founder at Claus.ify &amp; Member, GSA Contracting Workstream</i></p> <p>Update on GSA's approach to standardised contracts and the impact of disruptive AI on contracting professionals.</p>
1635 - 1710	<p><b>LEGAL AND AI PANEL:</b>  <i>Chair: Munki Trivedi, Co-founder and Managing Director at Indigo CPO</i></p> <p><i>Panellists:</i>  <i>Kit Burden, Partner, DLA Piper</i>  <i>Simon Lightman, Partner, Eversheds Sutherland</i>  <i>Daniel Gallagher, Senior Associate at CMS</i></p>
<b>1710 - 1720</b>	<p><b>CLOSE AND SUMMARY</b>  <i>Kerry Hallard, CEO, GSA</i></p>

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<b>1720 - 1900</b>	<b>DRINKS AND NETWORKING</b> <i>Join us to celebrate our industry.</i>
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